

ASSEMBLY BILL

No. 866

Introduced by Assembly Member Davis

February 22, 2007

An act to add Section 399.5 to the Military and Veterans Code, relating to the National Guard.

LEGISLATIVE COUNSEL'S DIGEST

AB 866, as introduced, Davis. National Guard: priority customer service: Department of Motor Vehicles.

Existing law provides certain protection and benefits for members of the California National Guard.

This bill would require the Department of Motor Vehicles to provide priority customer service, as defined, to qualified members of the California National Guard, as defined. This bill would require county veteran service officers to inform qualified members of their ability to receive priority customer service at the Department of Motor Vehicles, as provided.

Vote: majority. Appropriation: no. Fiscal committee: yes.
State-mandated local program: no.

The people of the State of California do enact as follows:

- 1 SECTION 1. Section 399.5 is added to the Military and
- 2 Veterans Code, to read:
- 3 399.5. (a) The Department of Motor Vehicles shall provide
- 4 qualified members with priority customer service.
- 5 (b) County veteran service officers shall do both of the
- 6 following:

- 1 (1) Verbally inform qualified members of their ability to receive
- 2 priority customer service from the Department of Motor Vehicles.
- 3 (2) Provide qualified members with a letter verifying their
- 4 eligibility to receive priority customer service from the Department
- 5 of Motor Vehicles, that shall include a statement that the qualified
- 6 member has served on active duty in Iraq.
- 7 (c) For purposes of this section:
- 8 (1) “Qualified member” means a member of the California
- 9 National Guard who has served on active duty in Iraq.
- 10 (2) “Priority customer service” means both of the following:
- 11 (A) Prioritization of every application or document filed or
- 12 submitted to the Department of Motor Vehicles.
- 13 (B) Priority service at any Department of Motor Vehicles office,
- 14 including, but not limited to, counter assistance and appointments.